

Maintenance service from SMS group Reliable production you can depend on



Regular maintenance is of major importance to ensure that the plant and machines produce consistently. Expendable parts have to be replaced along with settings monitored and adjusted. SMS group supports plant operators with its own maintenance service. The aim is to minimize unplanned production outages and avoid unnecessary costs.

Benefits to you

With regular maintenance services from SMS group ...

- you increase the availability and productivity of your plant.
- you reduce any unplanned production stoppages.
- you are provided with comprehensive expertise about the condition of the facility and machines.
- you minimize costs from unplanned production downtime.
- you enhance your planning reliability.

Servicing through experts

A longer plant life with SMS group

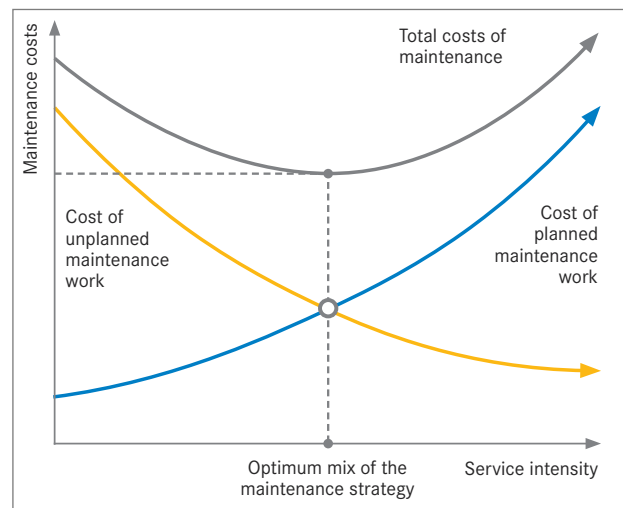
Being able to identify and rectify changes to the plant early on – that ensures greater efficiency. With SMS Meer's regular plant service, operators are able to extend the service life of components, increase productivity and improve product quality.

Expert know-how on site

Plant and machines have to provide maximum performance daily in order to guarantee competitiveness. Achieving this performance requires a strong service partner. SMS group knows the technology in detail and has many years of experience. Knowledgeable SMS group personnel come directly to the factory for the maintenance service. Drawing on their expertise, they are quickly able to identify any necessary maintenance work to better your plant life.



Optimizing the overall costs through regular maintenance services



Good to know

Knowledge generates trust. Maintenance work that is performed regularly and subsequent documentation provides plant operators with a comprehensive history. Valuable evidence – even for customers.

Knowledge creates a competitive edge. SMS group actively involves the customer's staff with servicing and maintenance work. By doing so this extends the staff's knowledge, making them better equipped to carry out any subsequent work.

Knowledge creates productivity. Anyone who regularly carries out maintenance work avoids unplanned stop-pages and gives production the opportunity to achieve consistently high levels.

Supporting maintenance service

- Individual single contracts
- Professional support to maintenance (different intervals – from two weeks to once a year)
- Provisions of maintenance specialists at short notice as a result of unplanned work

Regular maintenance service

- Regular visits by an engineer on site
- Set up or update a database for maintenance work
- Plan visits with the help of software (CMMS – Computerized Maintenance Management System)
- Produce a service report including work for maintenance
- Train personnel

Complete maintenance service

- Ongoing requirement of SMS group personnel
- Appraisal of the current situation
- Description of the work to be undertaken – RCM analysis (Reliability Centered Maintenance)
- Plan visits with the help of software (CMMS – Computerized Maintenance Management System)
- Implement and document of the maintenance
- Evaluation and analysis of service
- Introduce plant improvements (CIP – Continuous Improvement Process)

Individual action planning

SMS group service experts check the plant technology and assess the condition objectively. They then produce a clear description of all the recommended work, always focusing on the customer's requirements. Agreement on all maintenance work will be discussed between both parties taking into consideration the local conditions and production times.

Customized maintenance packages

Whether a one-off maintenance visit or long-term maintenance contracts based on definite intervals – SMS group flexibly adapts all services to individual customer requirements. The service specialists will also take responsibility for the complete introduction and implementation of maintenance on request.



SMS group GmbH
Technical Service

Ohlerkirchweg 66
41069 Mönchengladbach, Germany
Phone: +49 2161 350-1771
Fax: +49 2161 350-1980
service@sms-group.com
www.sms-group.com

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